

ANNUAL REPORT 2012-2013

23 YEARS WORKING WITH DISABLED SPANISH AND PORTUGUESE SPEAKING PEOPLE AND THEIR COMMUNITIES LIVING IN LONDON

"LADPP aims to improve the quality of life and independence of disabled and non-disabled Spanish and Portuguese speaking people, their carers, families and communities living in London, through information, training, advocacy, social and cultural events and volunteer opportunities"





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INTRODUCTION

The Latin American Disabled People's Project's 2012-2013 Annual Report provides information about our organisation's background and our work, as well as an opportunity to explain how our activities and services have developed throughout the year 2012.

This report is a summary of LADPP's work conducted through various activities and projects over the past year and describes the results and benefits the Project brings to the community. The Report also includes a statement of our financial standing for this year, showing how our income resources have been invested in different projects and services.

Our mission is to improve the quality of life and increase the independence of disabled Spanish and Portuguese speaking people, their careers, families and communities living in London through information, training, advice, advocacy, social and cultural events, and volunteering opportunities. The services we provide are based on equal opportunities, confidentiality, empathy and a non-judgmental approach towards our users. LADPP is the only charity in the UK serving disabled people, their carers and families from Spanish and Portuguese speaking backgrounds.

We would like to express our deepest gratitude to everyone involved in the Project who has been supporting our work throughout 2012-2013, especially our funders, our dedicated team of Staff, volunteers, our members, users and their communities.



CHAIRPERSON'S REPORT



Welcome to our Annual Report 2012- 2013! As the Chair of the Latin American Disabled People's Project, I would like to express my gratitude and say 'thank you' to all members of the

Management Committee, as well as the Strategic Development and Project Manager, who have been working with me to continue delivering services to the disabled Spanish and Portuguese Community, their carers, families, and their communities living in London, striving to improve their quality of life and increase the level of their community integration.

I would also like to thank all the volunteers who have been working with the organisation throughout this year, helping us to deliver all services and projects, and also all our members and users who have been supporting our organisation financially through their memberships and general donations, as well as by taking part in our fundraising activities aimed at making the Project more sustainable in order to be able to confront the critical financial times that the community sector has been passing through for the last couple of years.

We have been proving ourselves that with the support from the local authorities, foundations and trusts that financially aid our work, together with the contribution's from our members, users and their communities, we are able to continue reaching the organisation's aims to improve the quality of life and community integration of our users. Therefore, I would like to make a plea to all the Project's users and members that they continue with their monthly donations, as well as to stress how crucial it is for our organisation that they renew their memberships and take part in our fundraising activities, as the need and the demand for our work is increasing and their financial support is absolutely vital to the Project's existence.

With the help and support from the following organisations: Evelyn Enfield Unit, Advice UK, Community Action Southwark, Child Poverty Action Group, LASA, and Volunteers Southwark, we have been able to maintain the organisation's high standards, allowing us to accommodate the community's needs with professional conduct. Moreover, I would like to invite all organisations, funders and government bodies that have been supporting the Project to continue giving us their support in order to allow us to continue bringing our services to the community in need. I would also like to kindly ask our members and users that they keep updated on LADPP's projects and services, and continue supporting us now and in the future, for their aid is irreplaceable. In this way, we can help one another.

I feel that it is necessary to stress that it would by no means be possible for us to go on without the generosity of our sponsors; your support is essential for the Project's existence. I would also like to invite all the assembly to continue supporting the project and to continue making their donations and renewing their memberships as well as supporting the organisation's strategic fundraising aims to help it maintain its services and to avoid the closure of the project. Last, but certainly not least, I would like to thank the organisations that have helped us financially, allowing us to grow and make our visions come alive. Our deepest gratitude goes to Awards for All Big Lottery, Children in Need, The Cooperative, Coutts Charitable Trust, Evening Standard Dispossessed Fund, Merlin Magic Wand, Nationwide Foundation, Peter Minet Trust, Southwark Council, Truemark Trust, Trusthouse Charitable Trust, Zurich Community Trust, as well as to all the members and users who have made donations and participated in our fundraising activities throughout the year.



STRATEGIC DEVELOPMENT AND PROJECT MANAGER'S REPORT



First of all, I would like to say 'thank you' to all the staff, volunteers, and all of the

members of LADPP's Management Committee for their unconditional support and dedication to

the Project, working side by side with me to keep the organisation

running. I would also like to express my gratitude for all the financial support we

have been receiving from our members and users through their memberships and general donations, helping the organisation cover its fundamental running costs.

Welcome to LADPP's Annual Report! I would like to present our services and achievements this year which are the results of our dedication and hard work: for the last couple of years the Project has continually strived to meet the high demand for our services from the Spanish and Portuguese communities living in London. With the support of our staff and

volunteers, we have been able to accommodate our users' needs through: Advice and Representation; Community Integration Support and Help; Befriending Scheme; alternative therapy sessions; User Development services (through English and IT classes, as well as workshops and training); volunteering opportunities; Children, Youth and Family services; Wellbeing and therapeutic Project; together with numerous social and cultural activities, all aiming to improve the quality of life and community integration of the Project's beneficiaries.

In spite of suffering from the impact of the financial crisis, negatively affecting our organisation's resources, we have continued to deliver our services in the most professional manner, making sure that our highstandard policies and procedures are implemented through our daily working conduct.

I would also like to give special recognition to our networking organisations: The Refugee Health Team-NHS, the Naz Project, IRMO and other Latin American organisations, as well as to other organisations offering capacity building, Advice UK, Child Poverty Action Group, Community Action Southwark, Evelyn Enfield Unit, LASA, and Volunteers Southwark, which allow us to deliver our work professionally. I would also like to give recognition to the wonderful and irreplaceable support that we have been receiving from our international work and student placements: with the aid of Becas Quercos, Becas Erasmus, and Foundation for International Education, we have been able to secure more long-term dedicated volunteers, helping us deliver and expand our projects and services.

Your aid is vital to us in order to allow LADPP to keep its doors open to those in need, and to continue providing our services in times of financial challenges and changes within the system of community work. I would like to call for the support of LADPP's members, users and their communities to continue working with us side by side. Throughout the year, our work and effort has been put to the test, and we have proved that with hard work, compromise and support from our users and generous funders, the organisation can survive and continue serving those who need us.

A special 'thank you' goes to the organisations that have helped us financially: Awards for All Big Lottery, Children in Need, The Cooperative, Coutts Charitable Trust, Evening Standard Dispossessed Fund, Merlin Magic Wand, Nationwide Foundation, Peter Minet Trust, Southwark Council, Truemark Trust, Trusthouse Charitable Trust, Zurich Community Trust, and also to all members and users who have made donations to the Project throughout this financial year and took part in our fundraising activities.

I would like to make a plea to all potential funders and donors to invest in our project in order to allow us to keep working on behalf of the vulnerable community within London, helping them to avoid poverty, tackle social exclusion and to improve their integration into the wider community.



FINANCIAL REPORT

STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDING 31ST MARCH 2012

Note	Unrestricted Funds £	Restricted Funds £	2009	2008
Incoming Resources				
Incoming resources from generated funds: Voluntary income Activities for generating funds - fundraising income Investment income - bank interest	6,839 2,435 5		50,839 2,435 5	
Other incoming resources	3,880	-	3,880	5,328
Total Incoming Resources	13,159	44,000	57,159	64,859
Resources Expended Charitable expenditure Governance costs	3,549 990	50,710 805	54,259 1,795	55,638 1,551
Total Resources Expended	4,539	51,515	56,054	57,189
Net Incoming/(outgoing) resources for the year				
- net income for the year		(7,515)		
Total funds carried forward	9,601	10,809	20,410	19,305
All of the above results are derived from continuing activities. Explanations of restricted funds: Southwark Council: Towards the Salary Community Support Work project Award for All provided help towards Therapeutic Project TESCO Grant funds the Befriending Project. Children in Need towards Children, youth and family project Evening Standard-Capital Foundation support the Health and Well-being Project Nationwide helped towards volunteer expenses and training befriending Project Walworth Community Council: Towards summer activities The Peter Minet Trust: Funds the Community welfare Project London Catalist: Funds the Community Advice and Representation Project Trust for London: Funds the Community Advice and Representation Project The complete final Audit Report 2011-12 can be viewed at the LADPP office on request.				

Auditors: Susan Field, Chartered Account, Neptune House, 70 Royal Hill, London, SE10 8RF.



COMMUNITY ADVICE & REPRESENTATION SERVICE REPORT

The purpose of the project is to co-ordinate the delivery and development of the Spanish and Portuguese Community Integration Advice and Representation services.

During 2012, we had 94 drop-in days, in which we dealt with 1386 users and members. We also had 87 appointment days in which the advice service followed up the casework of 353 user members. We dealt with issues regarding welfare benefits, health, and housing. We are currently still increasing our services and the organisation is growing and providing an excellent overall service.





Advice and Representation Worker - Francisco Dimaté and Jeremy Gordon Smith

Following the evaluation feedback of services from users:

- 90% of users have accessed the benefits entitlements that they applied for, maximising their personal and family income and improving their quality of life.
- 30% of users are able to access and administer their benefits entitlements without the support of LADPP.
- 60% of users are satisfied with the referral system, receiving positive outcomes of their cases.
- 70% of users feel they are more informed about their benefits entitlements and feel ready to administer their change of circumstances report at first step inquiries at benefits agencies.
- 70% of users still feel they need support when dealing with their benefits entitlements due to language barriers.
- 60% of users feel they need support to administer the changes to their entitlements to welfare benefits due to lack of knowledge of the welfare system.
- 98% of users are satisfied with the advice they received from the advice service.
- 90% of users think we need more staff and volunteers to support the advice service and to reduce the waiting list for access to services.



We delivered 20 Welfare Benefits workshops regarding Welfare Benefits, Housing, Health, Tax Credit and Disability Benefits. 400 members took part in these workshops and the feedback we received from users was as follows:

- 100% of users found the information provided very useful.
- 95% of users learnt new information about their benefits entitlements.
- 30% of users felt confident enough after the workshop to administer their benefits entitlements
- .45% of users found it very difficult to understand all the new changes and regulations of the welfare benefits system.
- 95% of users asked for more information on workshops regarding the welfare benefits system.





Since 2012, we have supported around 60 appeal processes. Of these, 40 were successful, 6 still pending and 4 were declined due to lack of supporting evidence from the claimant for the appeal. We are expecting this service to grow as there is a need for legal advice and appeal support for those that are failing their limited capability for work assessment. The main concerns clients have are those regarding Housing and Housing Benefit issues as well as DLA and AA application and renewal forms, Council Tax Benefits, Income Support, Incapacity Benefit, Employment and Support Allowance, and Tax Credits, as well as support in their welfare benefits appeal representation process. For further advice on how to access the Advice and Representation services please call 02077938399.

For general enquiries please call our helpline on 0800 141 2287 or write to ladppadvice@ladpp.org.uk. Thanks you for all your support and donations which have supported the advice and representation services throughout this year.



COMMUNITY SUPPORT & HEALTH REPORT.

The purpose of the project is to improve the quality of life of Spanish and Portuguese disabled speaking people, their carers, families and communities living independently within London. This is a group of people that are particularly at risk of poverty and isolation due to their disabilities and cultural and social differences that limit their participation within the wider London community.

During 2012-13 the project has continuously been providing users with the skills, knowledge and support they require to access the services that are relevant to their circumstances. We work towards empowering our users and developing their skills and abilities so that they may overcome the



difficulties they face as a result of their disabilities and so that they enjoy a better quality of life.

We also worked with volunteers during this year giving them opportunities to develop the social skills of the users, allowing them to develop their confidence and their own social skills and to fulfill their role within the community.

During 2012-13 the Community Support Project has been delivering the following services to the community:

- Advice and Individual Representation Support Services.
- Workshop Programme.
- Volunteer Befriending Programme.
- Community Integration Programme.
- Health services, alternative therapies, and development of wellbeing activities

Aims and Achievements:

The project has been very successful during this year in reaching its aims. Our service has been increased due to the high demand from the public and the non-disabled Spanish and Portuguese speaking community.

When delivering our services, we have continued to improve the quality of life of Spanish and Portuguese disabled speaking people, their carers, families and communities living independently within London.

What are the results that have been achieved from the project?

Advice and Individual Representation Support Services: This programme has been supporting people and provides advice and one-to-one support on how best to access the benefits that are relevant.







Twice weekly drop in session of one-to-one advice, advocacy and casework related support including representing the users in the appeal process: access to the services, cases of representation.

One day a week providing advice by appointment.

Health services, alternative therapies, and development of wellbeing activities:

With the support of Refugee Health Team NHS we have been able to continue running our nursing and pain management services as well as offering therapeutic treatments with the aim of improving the health and well-being of our users and others in the community. I would also like to give special thanks to Dr Andreia Negron for her collaboration and support this year.

The Project has also delivered the following services: Interpreting service: Offering support to users and enabling them to break down the language barrier when accessing services.

Access to adult's and mental health services, community care and health professionals: Helping users to access the health services they need in order to be able to manage their health problems more effectively.



Nursing service and reflexology: Once a month we offer nursing sessions with the support of the Refugee Health Team NHS and twice a month we offer reflexology treatments with the aim of improving the health and quality of life of our users.

Thank you in advance for the support from all the volunteers that have taken part in the project and we hope to be able to continue counting on your support in the future.

Workshop Programme: This programme has provided practical advice and information on both welfare and health issues including: workshops on health issues and participation in health programmes with other local organisations to enable the community to live a healthier life and be informed about their medical condition.







Volunteer Befriending

Programme: This project has provided our more vulnerable and lonely users with the opportunity for social interaction and a sense of being part of a community. The project includes more than 20 volunteers who have been CRB checked and trained by the project coordinator and other organisations.

Community Integration

Programme: We are working towards the integration of users from the Spanish and Portuguese speaking disabled community into the wider London community by providing and taking part in the following community activities:

- Southwark Community Forum
- Refugee Week in Southwark
- LADPP Christmas party
- LADPP Anniversary
- Southwark University community programme
- Greater London Forum for Older People
- Cooltan Arts
- Mental Health Promotion Lead NHS Southwark
- Mind
- The Pirate Castle
- Educational and cultural visits amongst many others.





Social and recreational activities: Giving users the opportunity to partake in healthy leisure activities that promote family and social integration.

Education: Offering English and IT classes to users in order to improve their ability to communicate and integrate into the community.

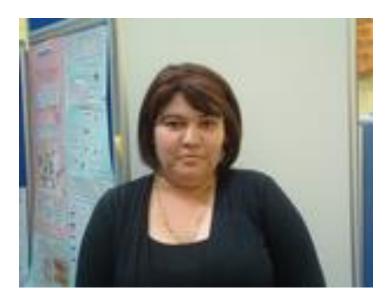
Health workshops: We run monthly health workshops which

educate users on matters such as managing their health and maintaining a healthy diet. We also give users the opportunity to

take part in health and fitness activities according to their disabilities or health problems.

Latin American Disabled People's Project





Mariana Gimenez Community Support Worker

The Refugee Health Team (RHT) LSL and the Latin American Disabled People's Project Wellbeing and Self Care Service April 2012 - March 2013

Latin American Disabled People's Project Unit7, 42 Braganza Street, Kennington, London SE 17 3 RJ Tel. 020 7793 8399 Guy's and St Thomas' NHS Community Health Services

Refugee Health Team LSL 3rd floor, Health and Social Care Centre, 2-8 Gracefield Gardens, London SW16 25T Tel: 020 3049 4700 Fax: 020 3049 4701

HOW DO WE WORK?

The RHT LSL Wellbeing and Self Care Service carries out one-to-one sessions of soft tissue manual therapy using blends of essential oils diluted in base oil (when appropriate), and provides training in self-help techniques, in partnership with the Latin American Disabled People's Project, for clients who suffer from musculoskeletal pain related to stress.

A health improvement specialist implements the service. Sessions are carried dut on the LADPP premises, and are adapted to the particular needs and availability of space.

HOW DO WE KNOW WE ARE DOING WELL?

- The service is evaluated continuously, recording feedback from clients after each therapeutic encounter. A pain scale is analysed comparing the position of a tick on the scale before and after therapy is provided.
- Clients are requested to provide information about the results of the therapy in follow-up sessions, including the duration of the effect, and frequency of practice of self-help techniques.

Working in partnership with community organisations and other agencies to improve mental and physical wellbeing of refugees and asylum seekers and their capacity to deal with stress-related symptoms

WHAT ARE OUR OUTCOMES?

During April 2012 – March 2013 the Wellbeing and Self Care Service provided sessions of soft tissue manipulation to treat musculoskeletal pain, and training in self-help technique (selfmassage, stretching) to LADPP clients:

- 9 sessions were provided on the premises of LADPP
- A total of 28 therapeutic encounters were carried out
- 1 client was attended for the first time
- 25 follow-up encounters were carried out.
- Responses after the encounters expressed that clients felt better, relieved, and relaxed

CONTACTDETAILS: Andreia Negron Health Improvement Specialist, Refugee Health Team (LSL), 3rd Floor, Health & Social Care Centre, 2-8 Gracefield Gardens, Streatham, London SW16 2ST Tel: 020 3940 4700 Fax: 020 3049 4701 Mob: 07880 796 582 andreia.negron@lambethpct.nhs.uk

USER DEVELOPMENT & VOLUNTEER

English class trip to Natural History Museum

This year, the Volunteer and User Development Project have been coordinated by volunteers Rachel Hobbs and Gustavo Correa Klemp. In addition, two interns from the FIE project contributed to the running of the project. These were Beatriz Quesada and Desiree Etzel.



This year, we organised many activities for the benefit of our users so that they could have the opportunity to learn new skills and socialize within the community, thereby decreasing their chances of becoming isolated.

The regular weekly activities that have been running this year include: English classes, IT classes, Knitting group and Guitar lessons. We have introduced an English conversation group on Friday afternoons, which gives more advanced learners the chance to practice their conversation skills.

We have also started a programme of outings for English learners so that they can put what they have learnt in the classroom into practice. The first of these outings was a visit to the Natural History Museum in March 2013 and the second was a visit to the Museum of London in May 2013. The end of vear English and IT class evaluation showed that 100% of students that filled out the evaluation questionnaire would recommend the classes to other people.

Summer trip to Leeds Castle



Workshops this year have included Art and Communication and a Jewellery Making course. We also have a weekly hairdressing service. Trips organised this year have included Hastings, Eastbourne, Leeds Castle and Winter Wonderland in Hyde Park. This year we celebrated LADPP's 23rd anniversary with a Halloween Party. The festivities included music and dancing, delicious food, fancy dress and bingo. It was a great success and very well attended.

23rd Anniversary Halloween Party





Trip to Eastbourne beach



In December 2013, we hosted a party to thank all our volunteers and to recognise their hard work in the organisation. The event was well attended and was a great opportunity to bring all the volunteers together at the same time.

At present and during the past year we have had volunteers working in the following areas: IT administration, accounting and bookkeeping, administration and reception, English teaching, IT quitar teaching, knittina teaching, teaching, project coordinators, befriending, workshops, advice and representation, hairdressing, alternative therapies, cleaning, organising events, catering, fundraising, children and youth, translating and interpreting, social media. and In addition, we have been collaborating with the Foundation for International Education and this vear we have hosted four interns. These were successful and beneficial placements for both the students and the organisation and we hope to continue working with FIE in the future. In July 2012, we provided work experience placements for two students from a local school. These placements were successful and the school will be sending another two students in the coming year.

Trip to Hastings beach



LADPP's volunteer programme provides opportunities for users and members of the organisation and for anyone in the mainstream London community. At present, the organisation has 54 active volunteers, of whom 8 are members of the Management Committee.

Whenever possible, we provide training opportunities for volunteers and this year we have sent volunteers to many training sessions at Volunteer Centre Southwark and the Evelyn Oldfield Unit. These include: Good Practice in Volunteer Management, Fundraising for Volunteer Projects, Mental Health Awareness, Creating Volunteer Packs, CRB Master Class, among others. Next year we hope to be able to involve more of our volunteers in local volunteer training sessions. We continue to have strong links with the Evelyn Oldfield Unit and Volunteer Centre Southwark as well as other volunteer centres throughout London and volunteers are regularly referred to us through these organizations.





Guitar Classes



Guitar classes continue to be held every Tuesday. The number of participants varies each time, but is normally between three or four members. All those who have participated in these classes and those that continue to do so really value everything they are taught, such as values, progress from basic skills to rhvthm accompaniment, personal skills, self evaluation and respect for the efforts of fellow students. At these classes they continue to develop exercises for movement and rhythm which are highly valued by members, since many of them suffer from a disability that limits certain activities. This project helps them to recover their self worth and to recognise their potential.

LADPP'S 23RD ANNIVERSARY PARTY



The participation was outstanding. The party was attended by many members and members of their family as well as the people who make all of this possible. Music, food and drink were also provided for everyone who attended and bingo was organised. The event was thoroughly enjoyed by everyone.

VISIT TO WINTER WONDERLAND

This activity was jointly organised by the Well-Being Project and the Children, Youth and Family Project. The participants greatly enjoyed the time they spent at Winter Wonderland with their families, other users and volunteers.

IT class



English class





AGM 2012



KNITTING CLUB



Health & Safety workshop



This is without doubt the star activity being developed in the Well-Being Project. User participation is excellent and there is not only the teaching and learning of new techniques of knitting but also the creation of a place for getting together for gentle conversation, for chatting about life and its experiences. In this class not only is wool knitted, but also relationships are interwoven and strong links forged. We thank our volunteer Delia Bonilla, coordinator of this project, for her determination and dedication throughout the year.

Photography workshop







We would like to take this opportunity to thank all the volunteers for their hard work. Without the incredible LADPP volunteer team we would not be able to continue delivering our services. Thank you all for your invaluable support!



Rachel Hobb User Development & Volunteer Coordinator



CHILDREN, YOUTH AND FAMILY PROJECT

The Children, Youth and Family Project aim to help young people become successful adults, and it encourages their integration process in London, without losing their original culture.

This project aims to improve their quality of life by delivering social and cultural activities, a family support programme and educational activities. It also offers an after-school club, providing support in Spanish, Portuguese, English and Maths, which enables children and young people to improve their communication skills and academic achievement. This project has been aided by Children in Need.

Thanks to their support and financial assistance we have been able to meet the demand for the service from users and the community.

The project has been coordinated by Elizabeth Castro with the support of Alejandro and Julia, and we would like to thank them for all their hard work and collaboration during the year.





The After School Club aims to give children and young people the opportunity to improve their academic performance in maths as well as helping them improve their communication skills in English, Spanish and Portuguese, according to the cultural needs of each participant of the programme. This year we have delivered various different social and cultural activities, such as visits to museums, parks and cultural centres as well as organising summer at giving activities aimed participants the opportunity to enjoy some leisure time while improving their social and cultural well-being.

We invite users to continue taking part in the activities we offer and to take advantage of the benefits that this project offers to the community. Thank you to all the volunteers that support this wonderful Project.



WELL-BEING & THERAPEUTIC PROJECT

This year the project was coordinated by volunteer Jaime Carretero and the following activities were delivered thanks to the support of the Evening Standard Dispossessed Fund and Awards for All Big Lottery.



ACCESS TO THE NHS



Users had the opportunity to participate in educational activities relating to the most common health problems experienced by users. Users were able to learn new health concepts and were taught how to navigate the benefits system and how to obtain assistance regarding health care, both for general and mental health.

SELF-ESTEEM

Workshops taught users the importance of education with regard to self-esteem. They were taught how positive thinking and surrounding oneself with positive people can help the situation and that it is important to know how to stop negativity. The workshops also focused on learning to value one-self in order to improve selfesteem.





MENTAL HEALTH

Through mental health workshops, users learnt about aspects of depression and bipolar disorder, the importance of willpower and communication, and different factors involved in mental health.



THERAPEUTIC WORKSHOPS PAIN MANAGEMENT

Users were taught how to live with their health problems and limitations and how to ensure that both the physical and psychological pain they experience has the least possible affect on their everyday lives.

All those who took part said they would recommend this workshop to others and that they would like to participate in it again. Other health sessions they would be interested in attending are: arthritis and arthrosis, rheumatology, musculoskeletal problems and memory.



Thank you to all the volunteers that support all the activities of the Health, Wellbeing Project and Therapeutic Project AND Thank you to all LADPP volunteers for all your support and work done throughout the year!!



Annex 1 LADPP ANNUAL GENERAL MEETING

The following members have been elected members of the Management Committee by the LADPP general assembly for the year 2012-13:

Elizabeth Castro Chairman Maria Marin Vice Chair Belky Verduga Treasurer Nolmy Taborda Secretary Sonia Roldan Ex-Office Member Committee Members: Fernando Puentes Alexandra Saavedra Cenelia Rodriguez Brumilde Hermosa William Londoño Isabel Rodriguez Delia Bonilla

STAFF & VOLUNTEERS

Strategic Development & Project Manager: Jhon Jairo Marulanda Garzon.-Staff Volunteer and User Development Coordinator: Rachel Hobbs -Volunteers, Delia Bonilla Volunteer Advice & Representation Worker: Francisco Dimate, Jeremy Gordon-Smith- Volunteer **Community Support Worker : Mariana** Giménez-Sammie Mortimer, Africa Funcuberta IT & Administration support : Eduardo Chiesa-Volunteer Children, Youth and Family project: Elizabeth Castro, Alejandro Rodriguez, Julia Buckingham Health & Wellbeing Project: Johana Magalas Accounts: Nina Batista, Gustavo Klemp-Volunteer

55 Volunteers supporting our services in 2012-13

